## **Annual Report 2011**

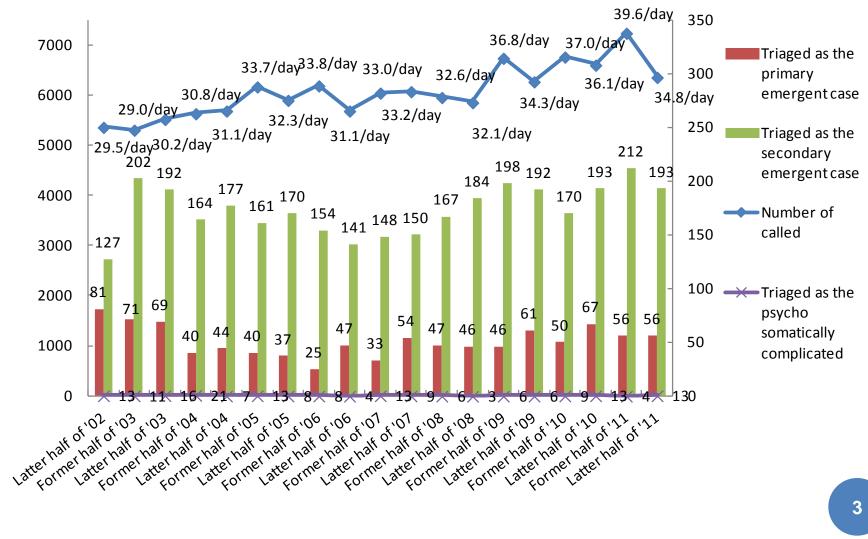
METROPOLITAN EMERGENCY INFORMATION CENTER FOR THE MENTAL ILLNESS (MEICMI)

Japanese Association of Mental Health Services (NPO)

### THE RESULTS OF 2011

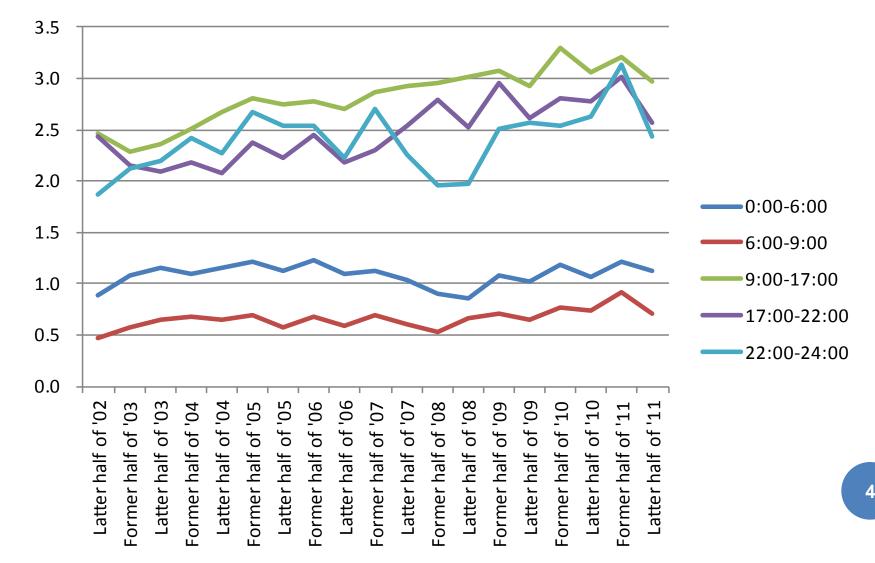
	4	5	6	7	8	9	10	11	12	1	2	3	Total
Number of the phone calls	1109	1370	1140	1202	1205	1215	1244	910	982	1141	967	1116	13601
Primary emergent	8	10	3	12	13	10	8	13	6	10	10	9	112
Secondary emergent	28	40	28	36	45	35	34	30	35	33	28	33	405
Psycho somatically complicated	1	0	0	0	1	2	2	3	1	6	1	0	17

#### NUMERICAL CHANGE IN PHONE CALLS



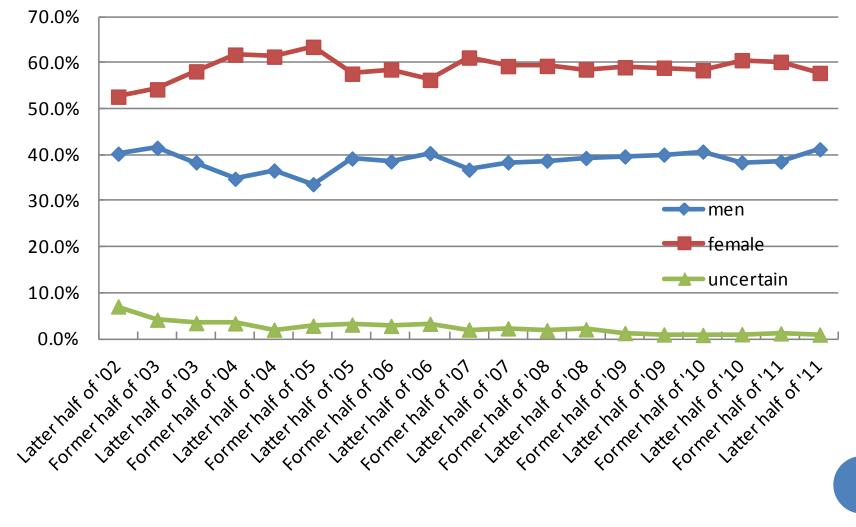
## CHANGE IN THE CALLS

ACCORDING TO TIME



number / hour

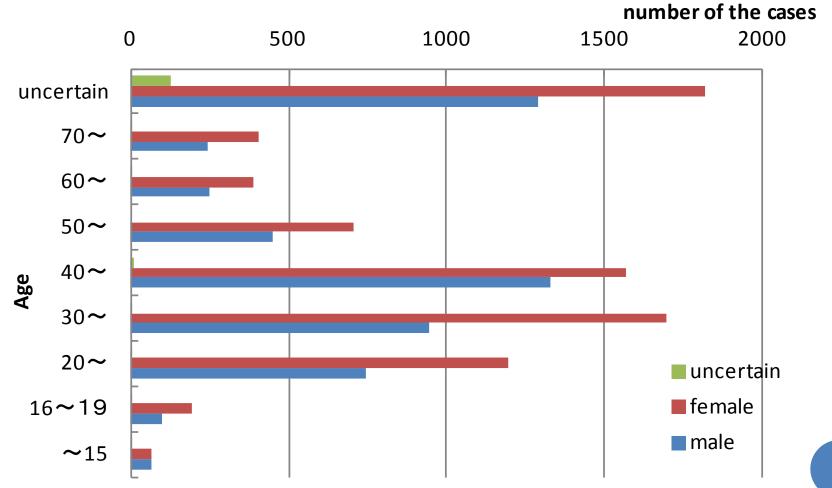
#### CHANGE IN MALE / FEMALE RATIO



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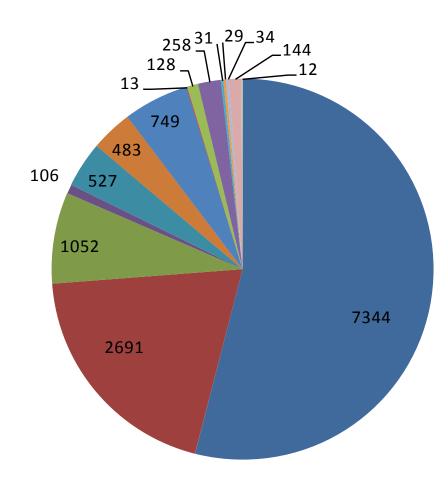
## DISTRIBUTION OF AGE

#### OF THE PATIENTS



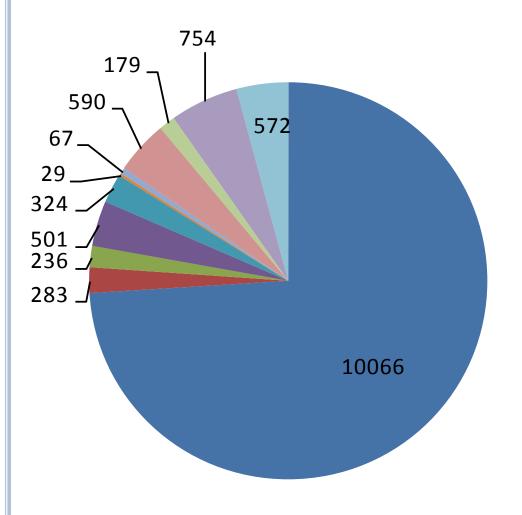
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### WHO MADE THE EMERGENCY CALL TO MEICMI?



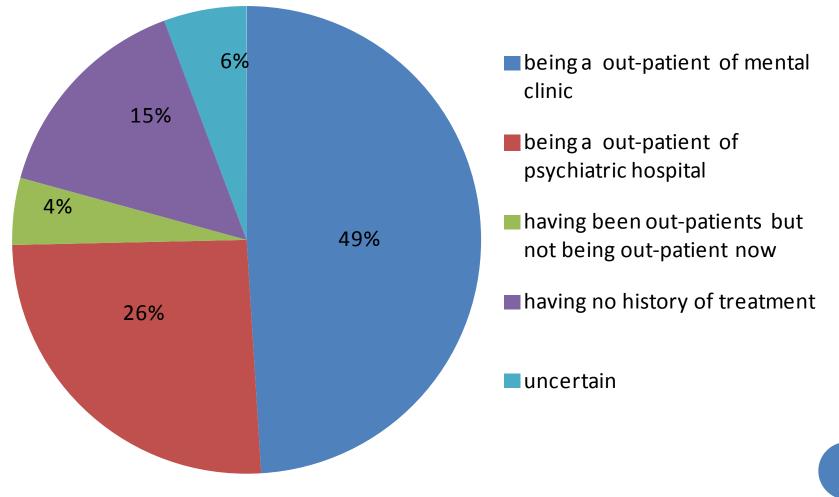
- He/She by him/herself
- Family member who lives with the patient
- Family member who does not live with the patient
- Family member uncertain about living with him/her
- Other acquaintance
- Police
- Emergency staff of the Fire Department
- Psychiatric institution (public)
- Psychiatric institution (private)
- Physical institution (general hospital & clinic)
- Other public institution
- Rehabilitation facilities
- Institution for the welfare of the aged people
- Others
- Uncertain

#### WHERE IS THE PATIENT?

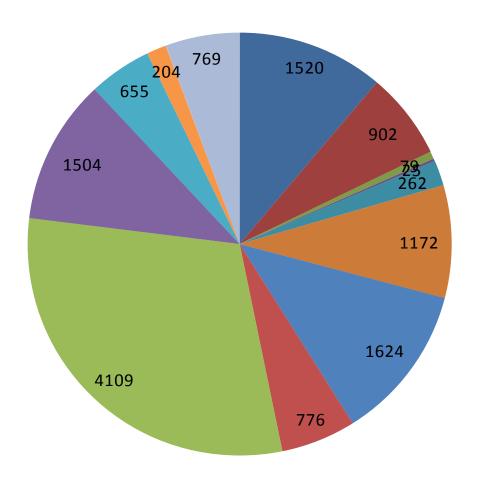


- ∎in his/her own house
- in his/her acquaintance house
- on the street
- At the police station
- In the ambulance car
- Admitted to the physical hospital
- Admitted to the mental hospital
- Out-patient of the physical hospital or clinic
- Out-patient of the mental hospital or clinic
- Others
- Uncertain

### HISTORY OF TREATMENT (OUT-PATIENT) FOR MENTAL ILLNESS

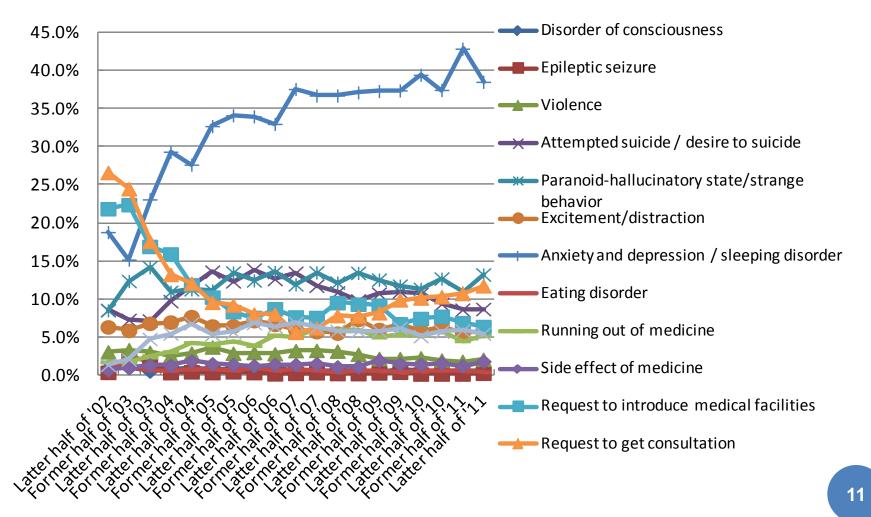


## MAJOR REASON FOR PHONE CALL TO MEICMI

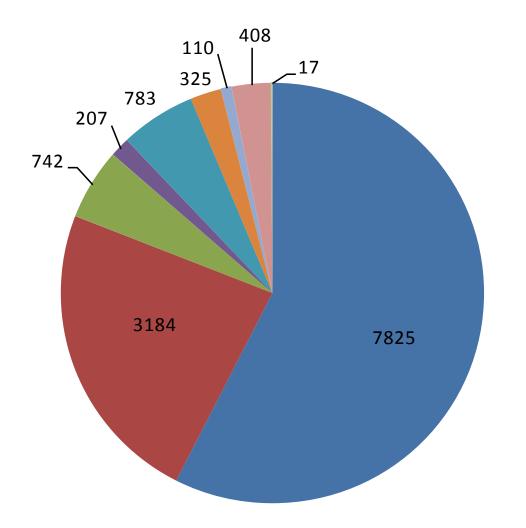


- Request to get consultation
- Request to introduce medical facilities
- Disorder of consciousness
- Epileptic seizure
- Violence
- Attempted suicide / desire to suicide
- Paranoid-hallucinatory state/strange behavior
- Excitement/distraction
- Anxiety and depression
- Eating disorder / sleeping disorder
- Running out of medicine
- Side effect of medicine
- Others

## CHANGE IN MAJOR REASON FOR PHONE CALL TO MEICMI

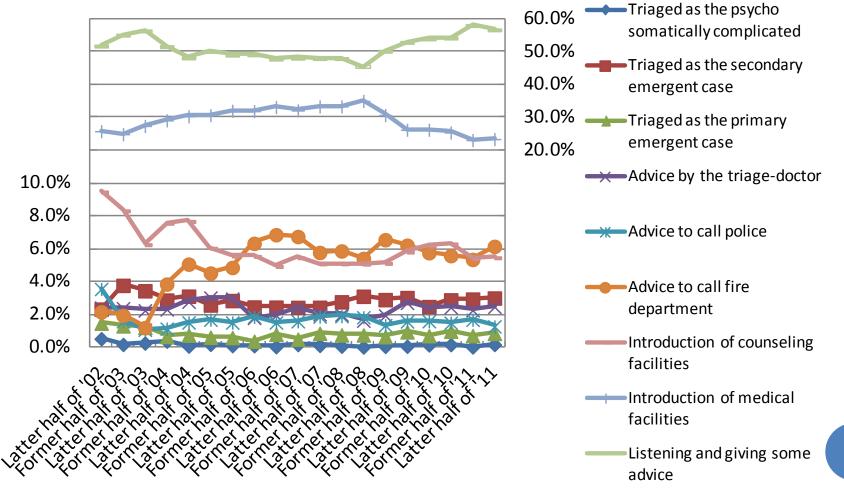


## WHAT MEICMI DID FOR THE EMERGENCY PHONE CALLS



- Listening and giving some advice
  Introduction of medical facilities
  Introduction of counseling facilities
  Advice to call police
  Advice to call fire department
  Advice by the triage-doctor
- Triaged as the primary emergent case
- Triaged as the secondary emergent case
- Triaged as the psycho somatically complicated

## CHANGE IN WHAT MEICMI DID FOR THE EMERGENCY PHONE CALLS



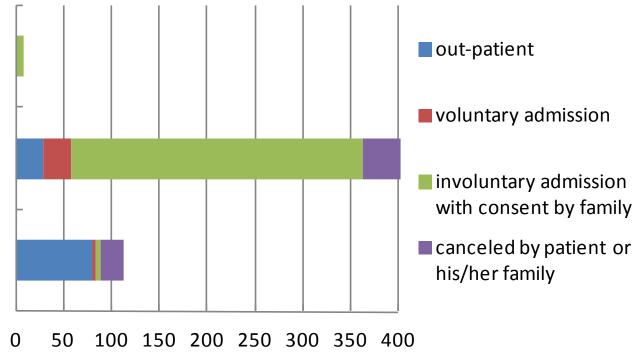
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# WHAT DECISION WAS MADE FINALLY FOR THE PATIENT Triaged as the psycho

Triaged as the secondary emergent case

somatically complicated

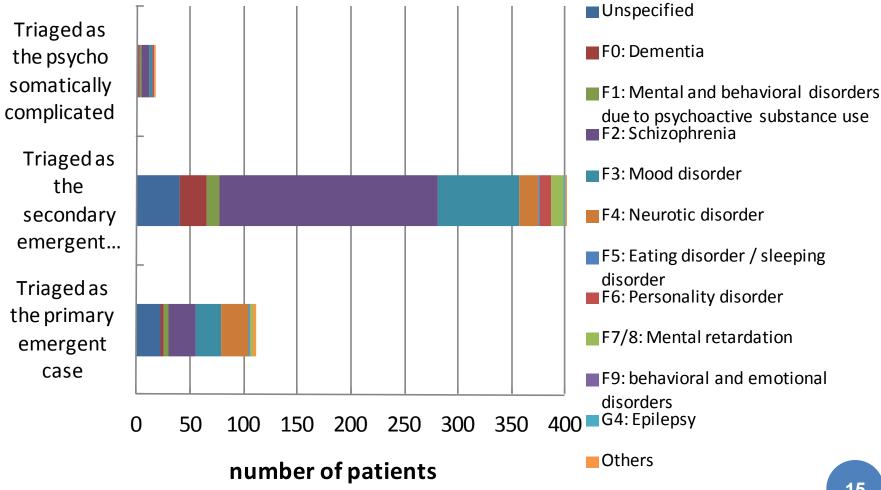
Triaged as the primary emergent case



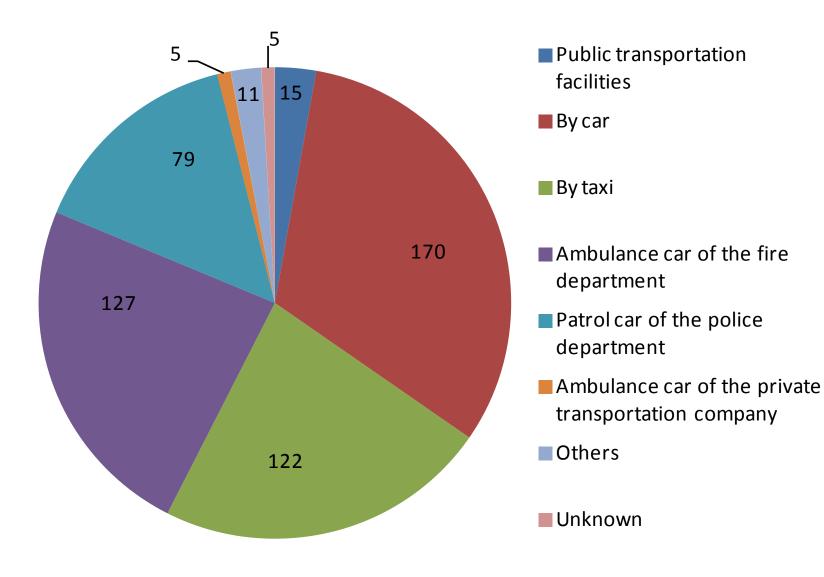
number of patients

## DISTRIBUTION OF DIAGNOSES

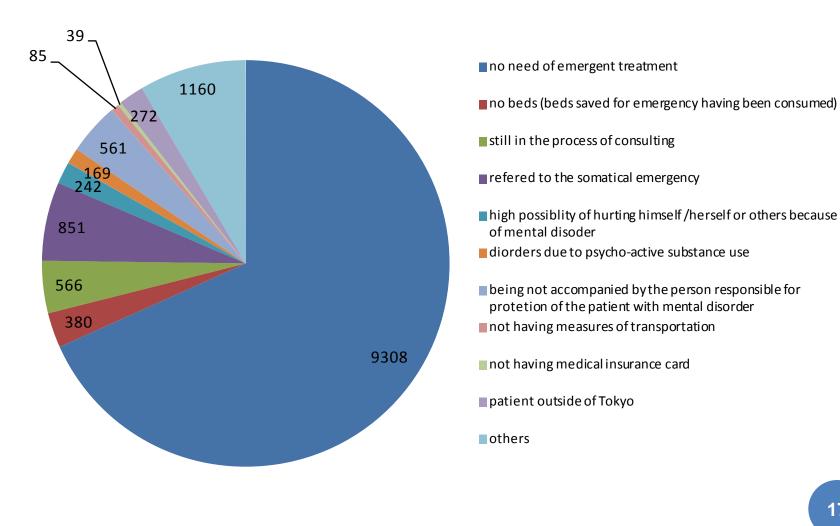




### MEASURE OF TRANSPORTATION



#### REASON OF NOT BEING REFERRED TO MEDICAL FACILITIES



## CHANGE IN REASON OF NOT BEING REFERRED TO MEDICAL FACILITIES

