Annual Report 2008

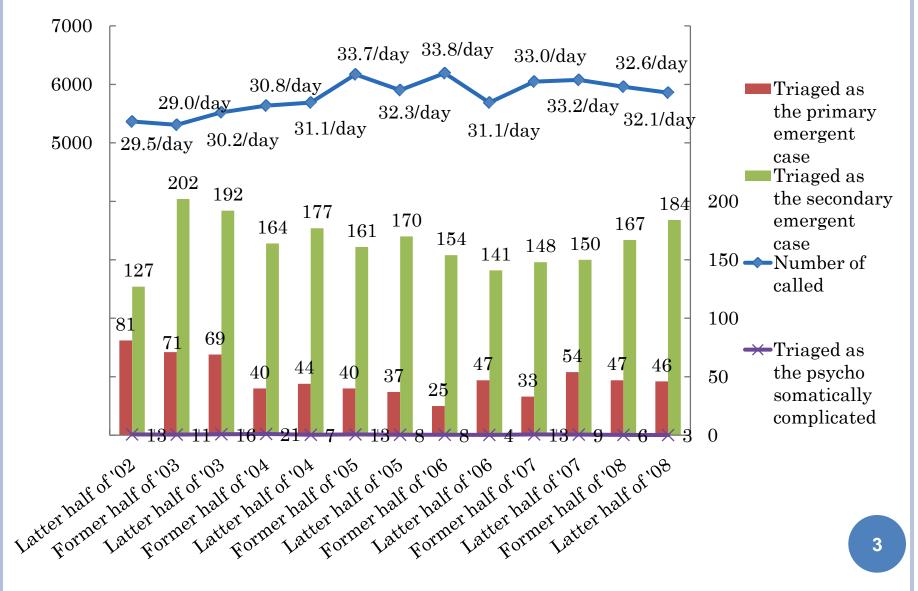
METROPOLITAN EMERGENCY INFORMATION CENTER FOR THE MENTAL ILLNESS (MEICMI)

Japanese Association of Mental Health Services (NPO)

THE RESULTS OF 2008

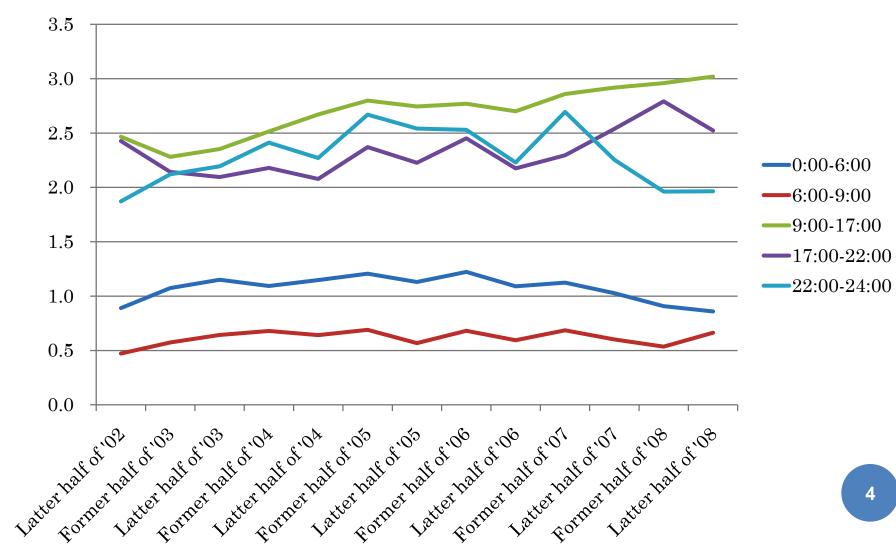
	4	5	6	7	8	9	10	11	12	1	2	3	Total
Number of the phone calls	886	1105	1072	993	914	990	955	916	986	1040	901	1060	11818
Primary emergent	7	14	6	7	9	4	6	1	13	15	4	7	93
Secondary emergent	21	38	30	21	29	28	32	23	32	41	21	35	351
Psycho somatically complicated	7	6	12	8	6	10	7	7	8	10	7	7	95

NUMERICAL CHANGE IN PHONE CALLS



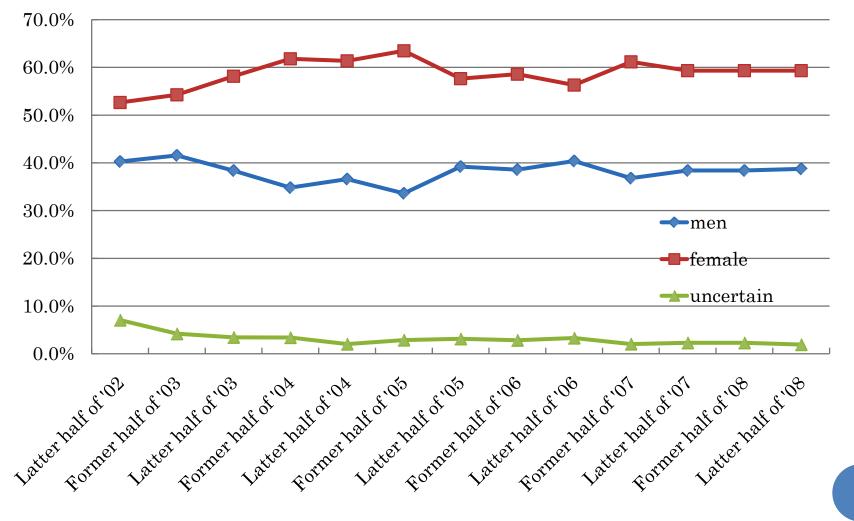
CHANGE IN THE CALLS

ACCORDING TO TIME



number / hour

CHANGE IN MALE / FEMALE RATIO

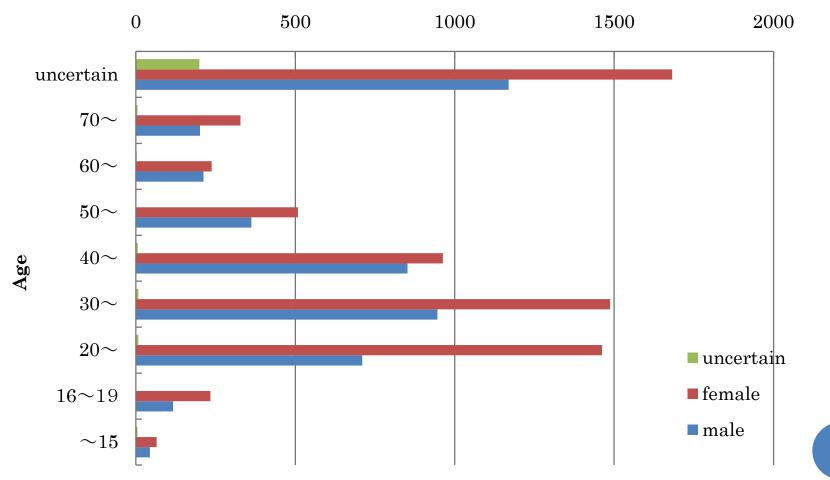


5

DISTRIBUTION OF AGE

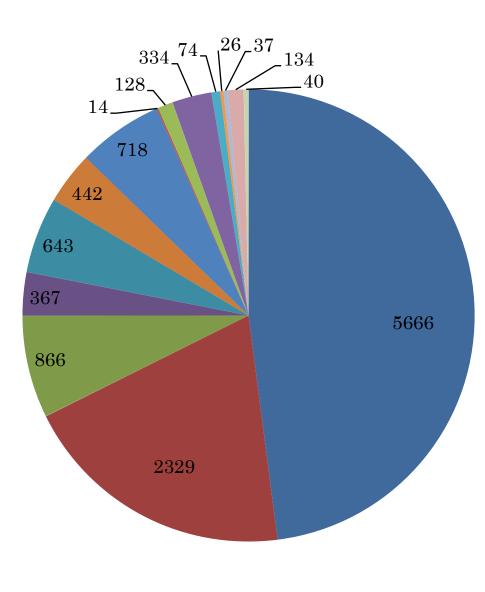
OF THE PATIENTS

number of the cases



6

WHO MADE THE EMERGENCY CALL



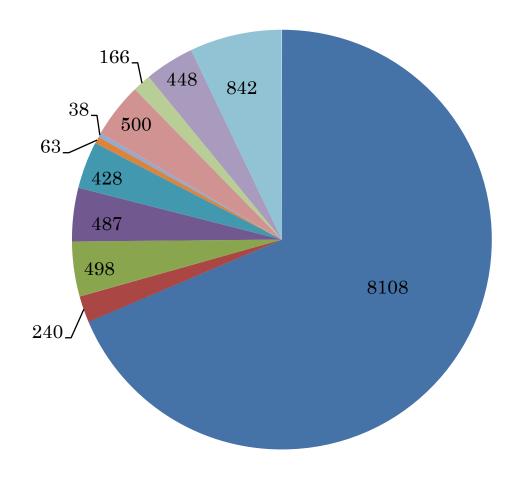
TO MEICMI ?

- He/She by him/herself
- Family member who lives with the patient
- Family member who does not live with the patient
- the patientFamily member uncertain about living with him/her
- Other acquaintance
- Police
- Emergency staff of the Fire Department
- Psychiatric institution (public)
- Psychiatric institution (private)
- Physical institution (general hospital & clinic)
- Other public institution
- Rehabilitation facilities
- Institution for the welfare of the aged people
 Others

7

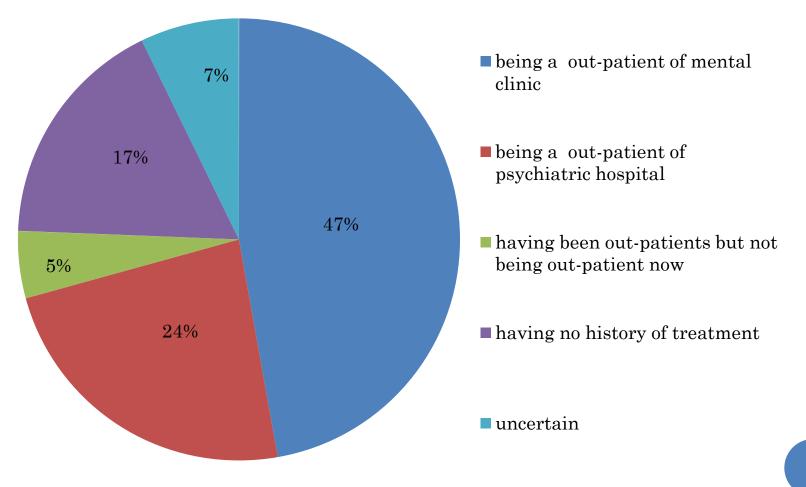
Uncertain

WHERE IS THE PATIENT?

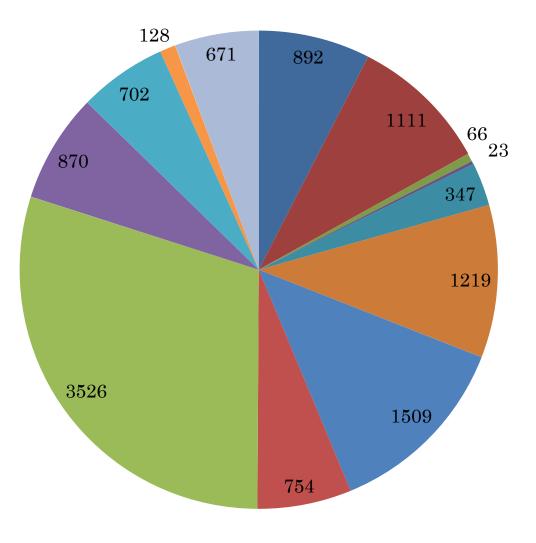


- in his/her own house
- in his/her acquaintance house
- \blacksquare on the street
- At the police station
- In the ambulance car
- Admitted to the physical hospital
- Admitted to the mental hospital
- Out-patient of the physical hospital or clinic
- Out-patient of the mental hospital or clinic
- Others
- Uncertain

HISTORY OF TREATMENT (OUT-PATIENT) FOR MENTAL ILLNESS

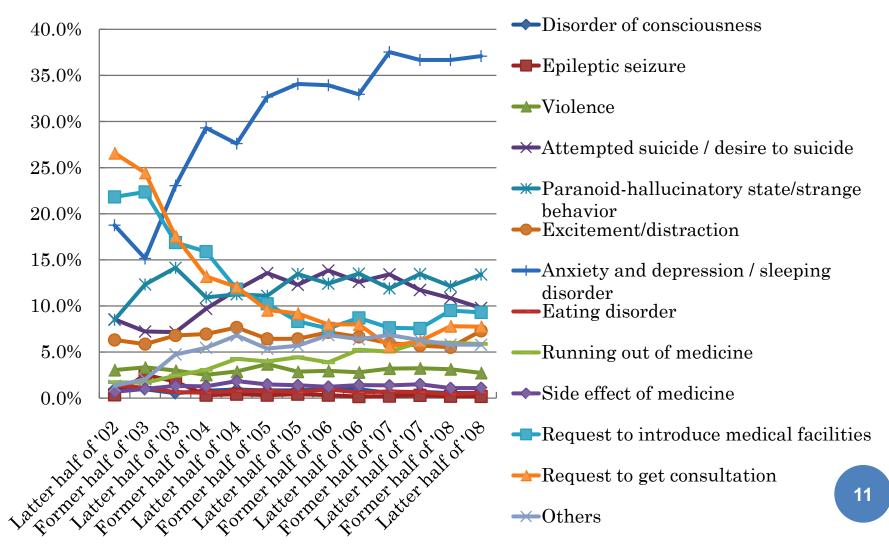


MAJOR REASON FOR PHONE CALL TO MEICMI

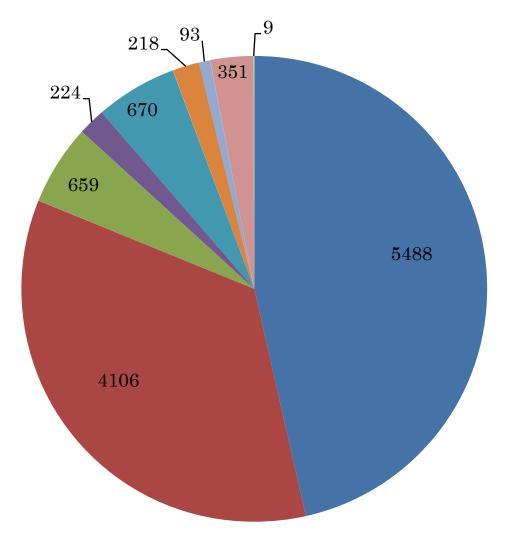


- Request to get consultation
- Request to introduce medical facilities
- Disorder of consciousness
- Epileptic seizure
- Violence
- Attempted suicide / desire to suicide
- Paranoid-hallucinatory state/strange behavior
 Excitement/distraction
- Anxiety and depression
- Eating disorder / sleeping disorder
- Running out of medicine
- Side effect of medicine
- Others

CHANGE IN MAJOR REASON FOR PHONE CALL TO MEICMI

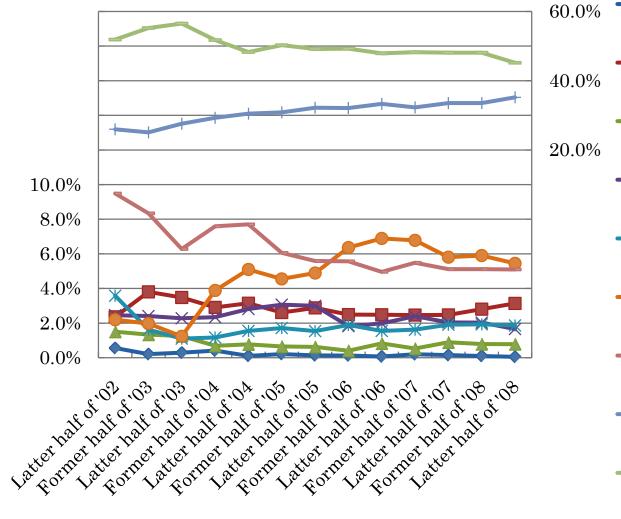


WHAT MEICMI DID FOR THE EMERGENCY PHONE CALLS



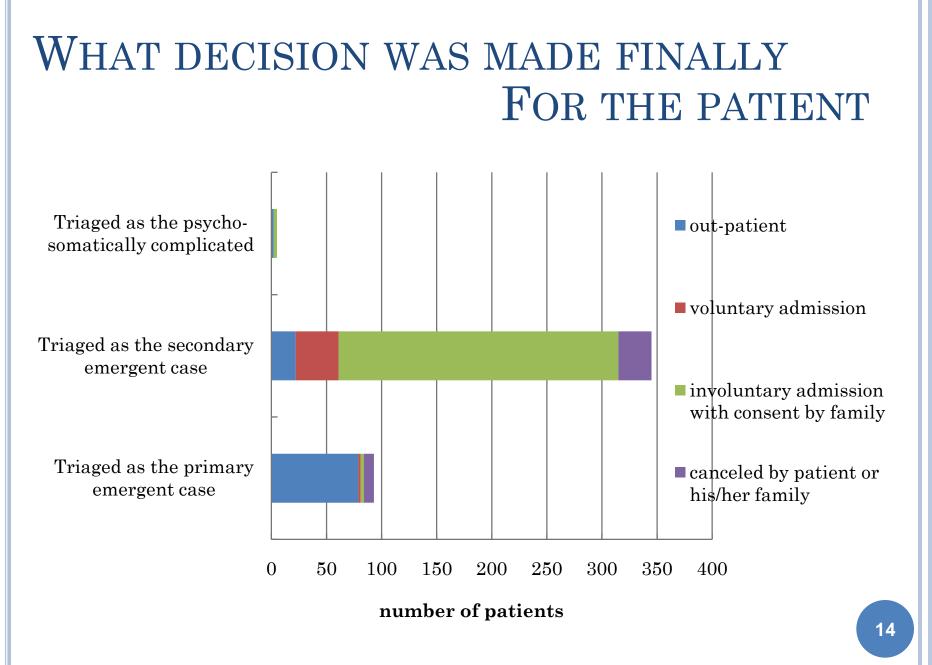
- Listening and giving some advice
- Introduction of medical facilities
- Introduction of counseling facilities
- Advice to call police
- Advice to call fire department
- Advice by the triage-doctor
- Triaged as the primary emergent case
- Triaged as the secondary emergent case
- Triaged as the psycho somatically 12 complicated

CHANGE IN WHAT MEICMI DID FOR THE EMERGENCY PHONE CALLS



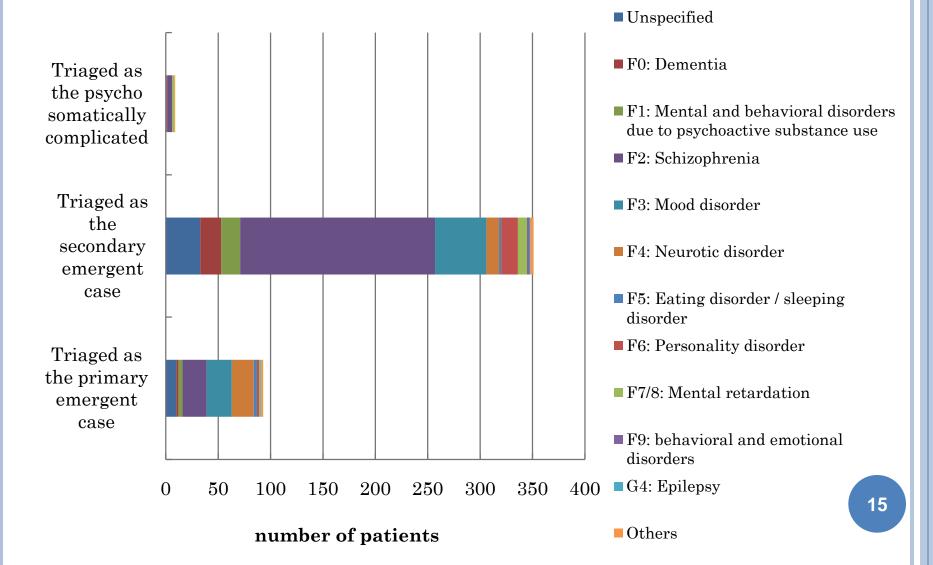
- Triaged as the psycho somatically complicated
- Triaged as the secondary
 emergent case
 - Triaged as the primary emergent case
 - \rightarrow Advice by the triage-doctor

 - Advice to call fire department
 - —Introduction of counseling facilities
 - Introduction of medical facilities
 - —Listening and giving some¹³ advice

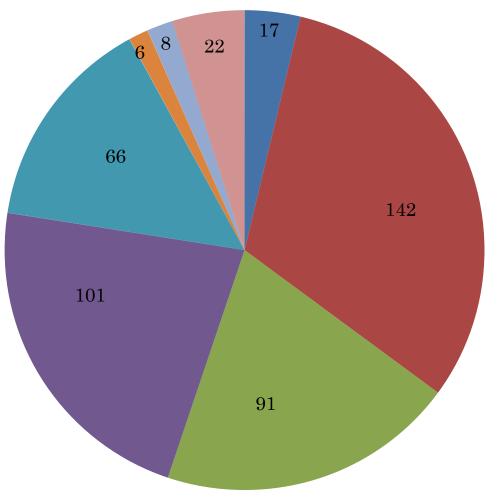


DISTRIBUTION OF DIAGNOSES





MEASURE OF TRANSPORTATION



Public transportation facilities

By car

- By taxi
- Ambulance car of the fire department
- Patrol car of the police department
- Ambulance car of the private transportation company
- Others
- Unknown

REASON OF NOT BEING REFERRED

TO MEDICAL FACILITIES

2474894 230547194228727 448 456 7991

no need of emergent treatment

- no beds (beds saved for emergency having been consumed)
- still in the process of consulting
- refered to the somatical emergency
- high possiblity of hurting himself /herself or others because of mental disoder
- diorders due to psycho-active substance use
- being not accompanied by the person responsible for protetion of the patient with mental disorder
- not having measures of transportation

not having medical insurance card

patient outside of Tokyo

CHANGE IN REASON OF NOT BEING REFERRED TO MEDICAL FACILITIES

